

# **Reverse-Engineering Trust**

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## A quote



"There are known knowns – things we know that we know.

There are known unknowns – things that we now know we don't know.

But there are also unknown unknowns – things we do not know we don't know."

—<u>United States Secretary of Defense, Donald Rumsfeld</u>



### What Do We Know About Trust?

- Reflects "Trustor Trustee" relationship
- Has strong group aspect (family, tribe, etc.)
- Its neurobiology is affected by oxytocin
- Humans (and the society) need trust as it drives confidence



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# **Trust History**

- Human to a human (directly)
- Human to a computer
- Computer to a computer
- Human to a human (via computers)
- Computer
- = hardware
  - + software
  - + network
  - + protocol
  - + cloud
  - + ecosystem
  - + human!





## **Trust Attributes**

- It is a measure of a risk in transactions
- Trust is contiguous spectrum of reputations
- Temporal property
- Not mutual / symmetrical
- But mutual is nice!





## Elements of Trust / Reputations

- Source
- History / Age
- Prevalence
- Geography
- Documentation
- Opinions of others
  - Positive
  - Negative (feedback)



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# **Computing Trust / Reputations**

- Page rank
- "Inherited" trust
- "Fused" trust
- For all players
  - Humans
  - Computers
  - Devices (IoT)
  - Networks
  - Protocols
  - Clouds



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# **Abusing Trust**

Trust is now data (Big Data)

• MitM

- Commodity
  - Stolen
  - Forged

Poisoning (e.g. Sybil attack)





#### **Trusted Android Developers**



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# Conclusions

"Secrets don't destroy trust... But suspicions do..."

"Trust everybody until they prove they aren't worthy of your trust."

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• "In God we trust. Others must bring data!" -Edward Deming



## 3 errors









